

FY25 Annual Service Plan & Title VI Analysis

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FY25 Annual Service Plan

Plan Highlights

- A Better Red MAX project launch – August 2024
- Expanded Night Bus network in place of late night MAX trips
- Year 2 - Forward Together service improvements
 - 3 new Frequent Service Lines
 - 3 new bus lines
 - Changes to 31 bus lines



FY25 Annual Service Plan

Outreach – Fall 2023 – Annual Service Plan Outreach

- Online outreach
 - ✓ Website
 - ✓ Riders Club and email subscribers
 - ✓ Media release
 - ✓ Social media
 - ✓ Postcards sent to nearby addresses
 - ✓ Bus stop postings
 - ✓ To employees via *ExpressLine* newsletter
- Open House Meetings (7 of 8 with non-English translation)
 - ✓ 5 in-person meetings (~178 attendees)
 - ✓ 3 virtual meetings (26 attendees)



FY25 Annual Service Plan

Outreach – Fall 2023 – Annual Service Plan Outreach

- Community Based Organizations
 - ✓ Slavic Community Center NW
 - ✓ Playeast (Fairview)
 - ✓ Centro Cultural
 - ✓ Muslim Educational Trust
- TriMet advisory committees: TEAC, CAT
- Over 1,700 total comments received. Common themes included:
 - ✓ Concerns about security / concerns about the fare increase
 - ✓ Appreciation for service increases: Lines 25, 52, 77, 87, & 148th Ave.
 - ✓ Concerns about some service decreases or changes: Lines 15, 16, 17, & 96



FY25 Annual Service Plan

Outreach – Winter 2024 – Annual Service Plan Outreach

- Online outreach
 - ✓ Website
 - ✓ Riders Club and email subscribers
 - ✓ Media release
 - ✓ Social media
 - ✓ Postcards sent to nearby addresses
 - ✓ Bus stop postings
 - ✓ Spoke to customers on late night MAX trips
 - ✓ To employees via *ExpressLine* newsletter
- Open House Meetings (all with non-English translation)
 - ✓ 3 in-person meetings (~44 attendees)
 - ✓ 1 virtual meeting (13 attendees)



FY25 Annual Service Plan

Outreach – Winter 2024 – Annual Service Plan Outreach

- Community Based Organizations
 - ✓ Centro Cultural
- TriMet advisory committees: TEAC, CAT
- Over 1,000 total comments received. Common themes included:
 - ✓ Concerns about security / concerns about the fare increase
 - ✓ Appreciation for service increases, especially: Line 25-Glisan/Rockwood and the new line on 148th Ave.
 - ✓ Concerns about some service decreases or changes: Lines 17 & 96

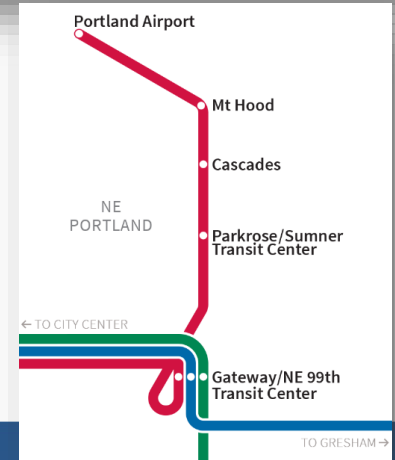
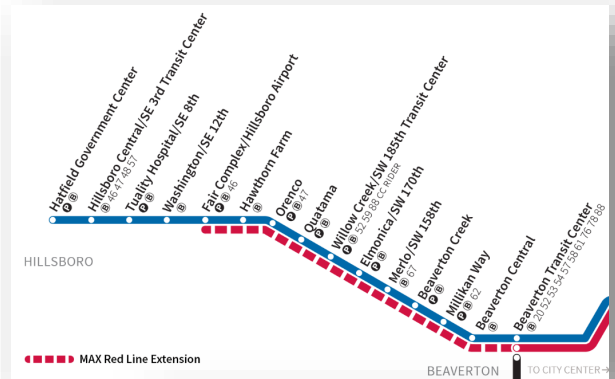
A Better Red – Extension to Hillsboro

MAX Red Line extension to Hillsboro:

- Serves 10 new stations
- Doubles MAX service between Beaverton TC & Fair Complex/Hillsboro Airport

On heels of east side improvements:

- New double tracked service between Gateway TC & PDX
- New PDX Station
- New Gateway North Station



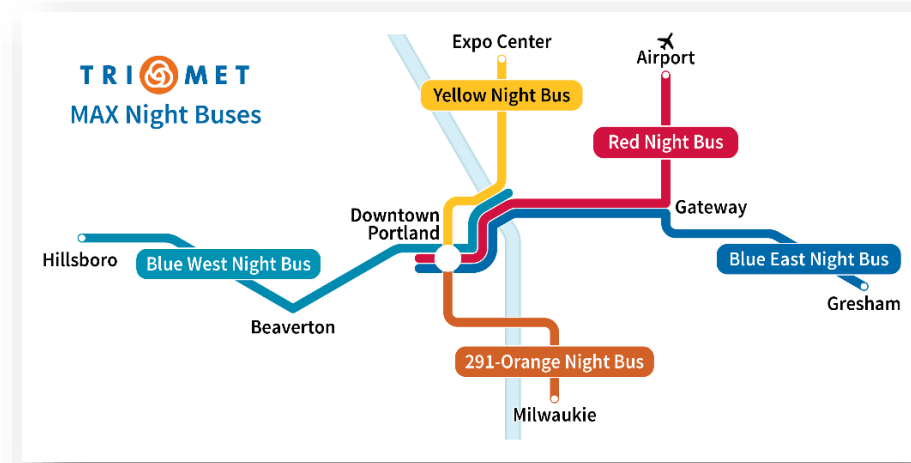
Expanded MAX Night Bus Network

Overnight Work Window

- Only 47 min. per night no trains are operating
- Very narrow window for nightly maintenance: 2nd shortest in U.S.

Night Bus Network

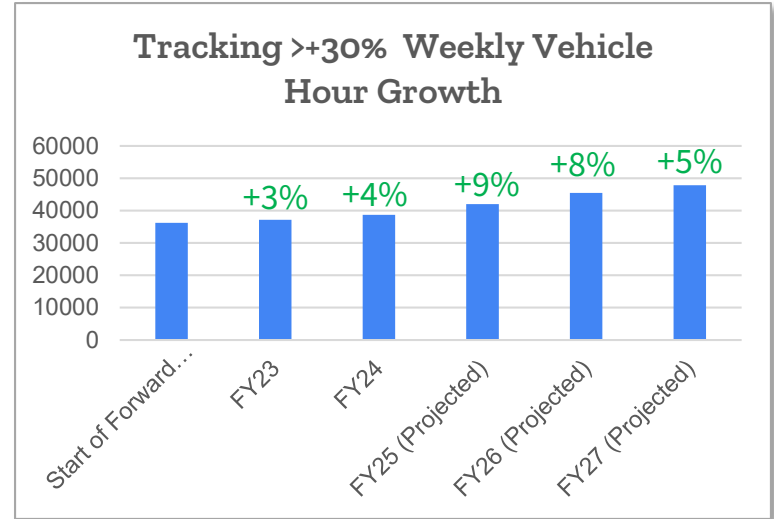
- Operate in place of trains after midnight & timed transfers
- Blue East, Blue West, Yellow, Orange (existing)
- Significant increase in overnight work window



Forward Together Update

Our Service Concept:

- Bus network redesigned around changing travel behaviors
- Guiding restoration and growth
- Focusing on ridership and equity



Forward Together Update – Bus Service Restoration

	March 2020	March 2024	June 2025
Weekly Vehicle Hours	45,027	38,944	42,244
Difference Since Mar. '20	N/A	-6,083	-3,884*
% Difference Since Mar. '20	N/A	-13.5%	-4.9%

*This amount may change slightly as schedules are written.



Forward Together Update

Key highlights from initial changes as of FY24:

- Year-over-year ridership growth: 15.8%
- Weekend ridership growth to OHSU: >35%
- 3 new Frequent Service Lines where buses arrive every 15 minutes or better.
- 7% service growth since December 2022 out of a projected >30% total growth.



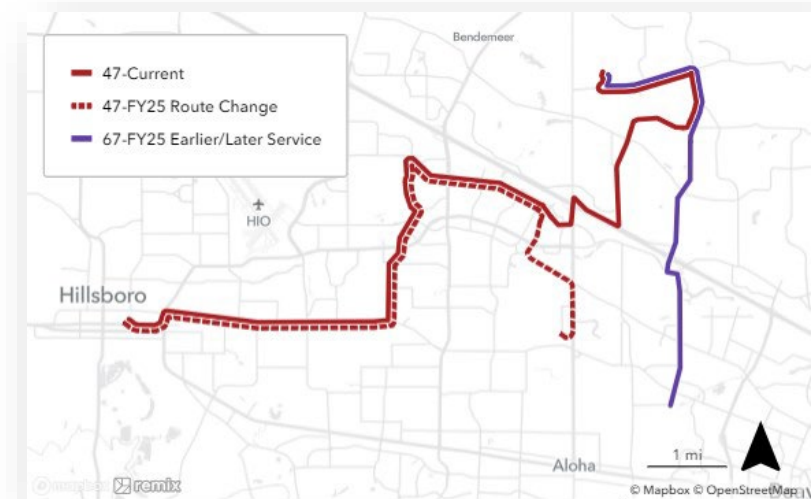
Hillsboro

Line 47-Baseline/Evergreen

- Route change to Willow Creek TC
- Discontinue service to Bethany/PCC Rock Creek due to low ridership

Line 67-Bethany/158th

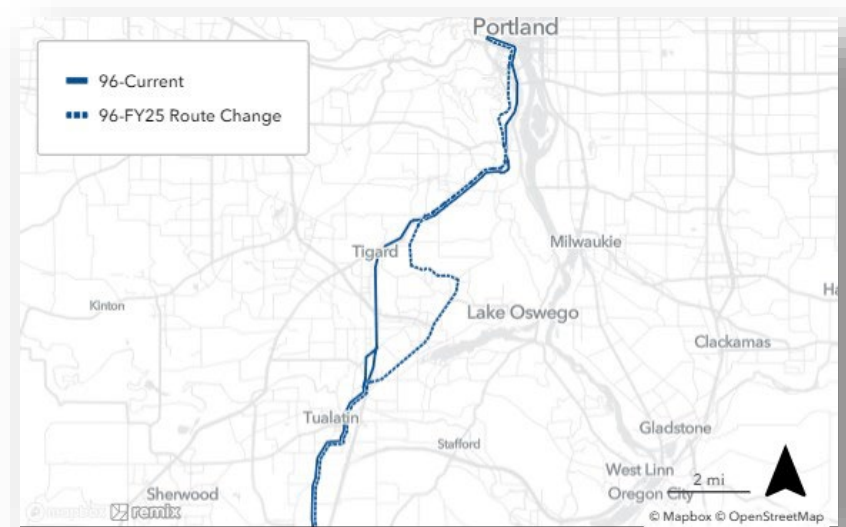
- Earlier/later service



Tualatin-Lake Oswego-Portland

Line 96-Tualatin/I-5

- Route change to Lake Grove, Mt. Park, PCC Sylvania, Barbur TC
- Service to downtown Portland during commute periods
- Discontinue service on I-5 due to limited access
- New service to affordable housing developments



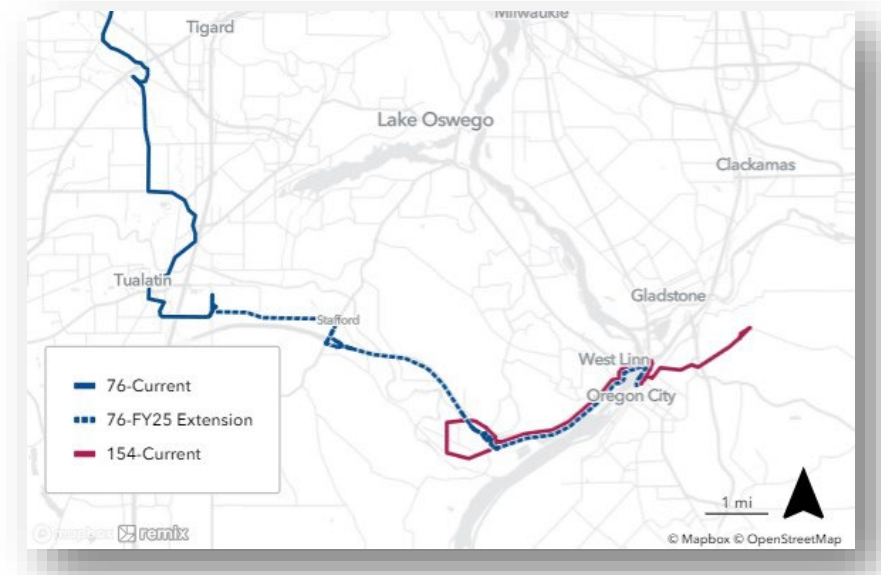
Tualatin-West Linn-Oregon City

Line 76-Hall/Greenburg

- Extend hourly service, all days to West Linn & Oregon City via I-5
- Take over for Line 154-Willamette/Clackamas Heights

Line 154-Willamette/Clackamas Heights

- Discontinue service in favor of Line 76



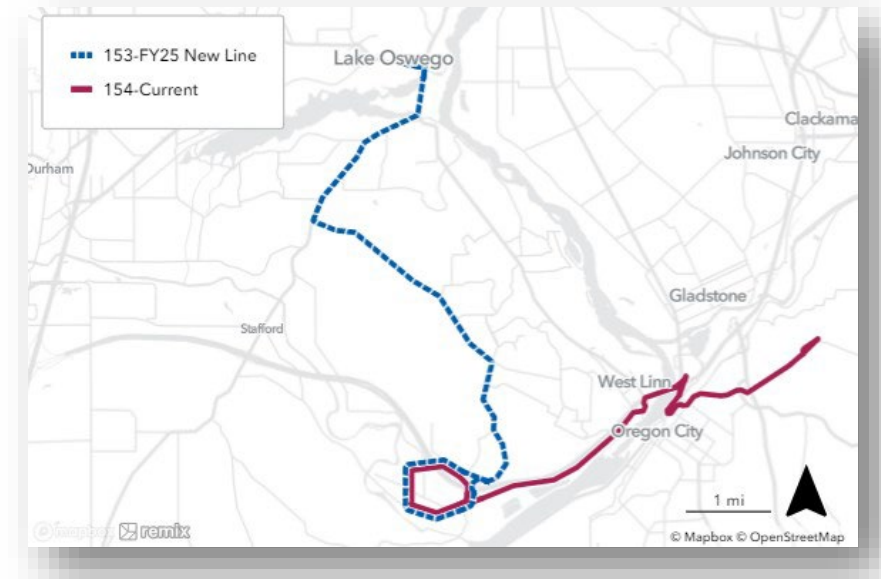
West Linn

Line 153-Stafford/Salamo

- New bus line serving West Linn
- Take over for Line 154-Willamette/Clackamas Heights

Line 154-Willamette/ Clackamas Heights

- Discontinue service in favor of Line 153



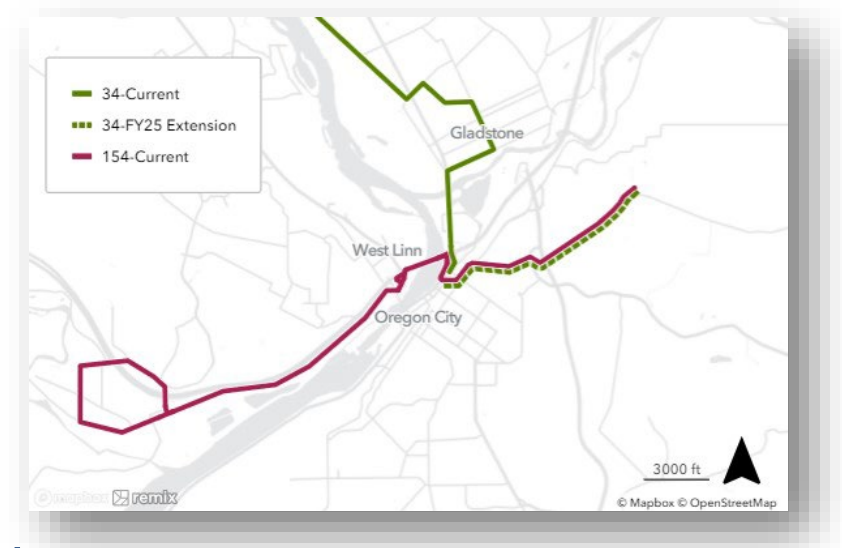
West Linn-Oregon City

Line 34-Linwood/River Rd.

- Extend to Clackamas Height via Holcomb Rd.
- Take over for Line 154-Willamette/Clackamas Heights

Line 154-Willamette/ Clackamas Heights

- Discontinue service in favor of Line 34



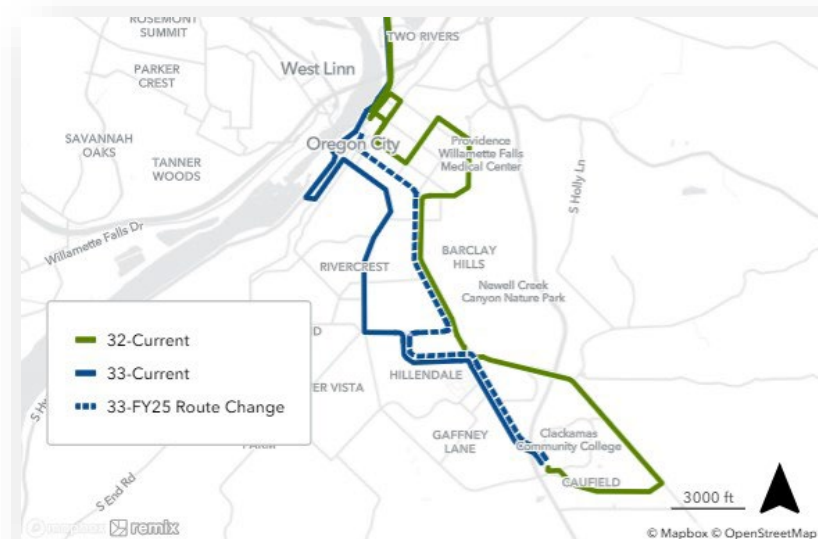
Oregon City

Line 33-McLoughlin/King Rd.

- Route change to Molalla Ave.
- Take over for Line 32-Oatfield

Line 32-Oatfield

- Terminate at Oregon City Transit Center
- Line 31-Webster to take over on Linn, Beavercreek, & Meyers



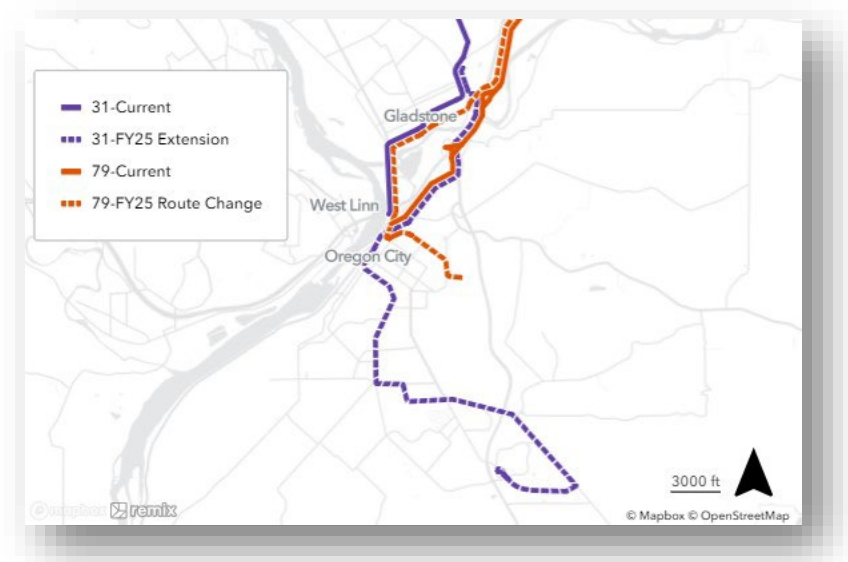
Oregon City

Line 31-Webster Rd.

- Extend to Linn, Beavercreek, & Meyers
- Take over for portions of Line 33-McLoughlin/King & 32-Oatfield

Line 79-Clackamas/Oregon City

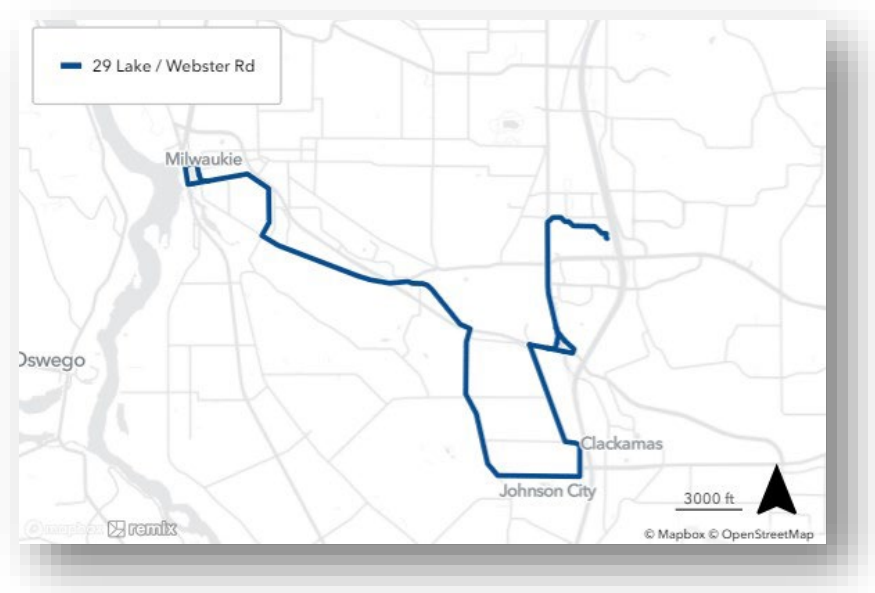
- Extend to Willamette Valley Hospital



Milwaukie-Clackamas Town Center

Line 29-Lake/Webster Rd.

- Add midday service
- Serving new Clackamas County Behavioral Health Clinic



East Multnomah County

Line 25-Glisan/Rockwood

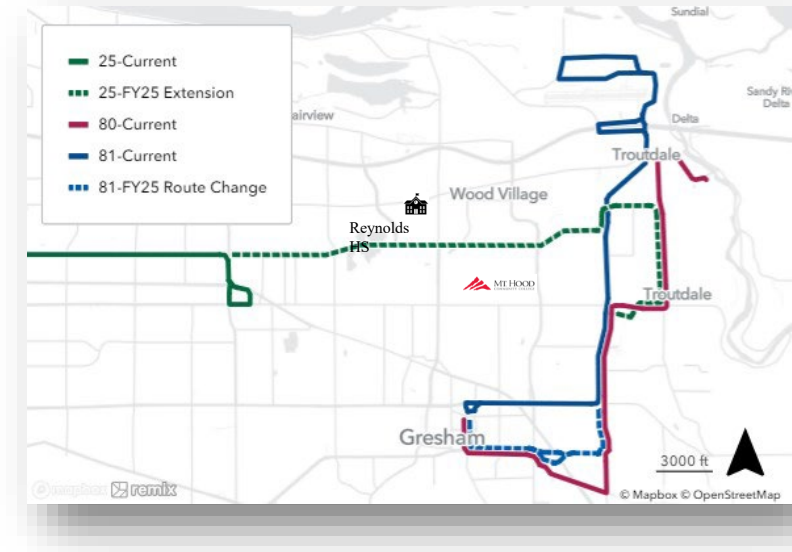
- Extend to Mt. Hood Community College
- Serving Reynolds High School

Line 81-Kane/257th

- Add weekend service
- Route change to Powell & 1st Ave.

Line 80-Kane/Troutdale Rd.

- Discontinue service in favor of Lines 25 & 81



East Portland

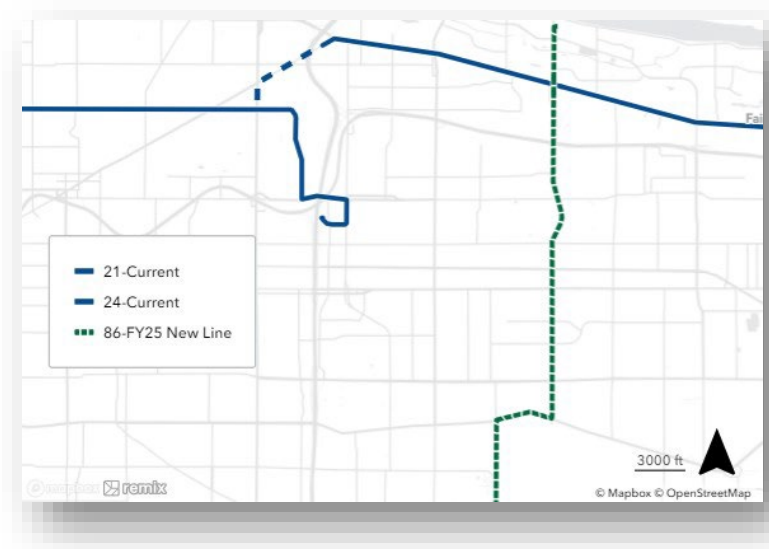
Line 21-Sandy Blvd./223rd

Line 24-Fremont/NW 18th

- Merge into one line via NE 82nd Ave.
- Discontinue service on 92nd Ave. and Gateway TC

Line 86-148th Ave.

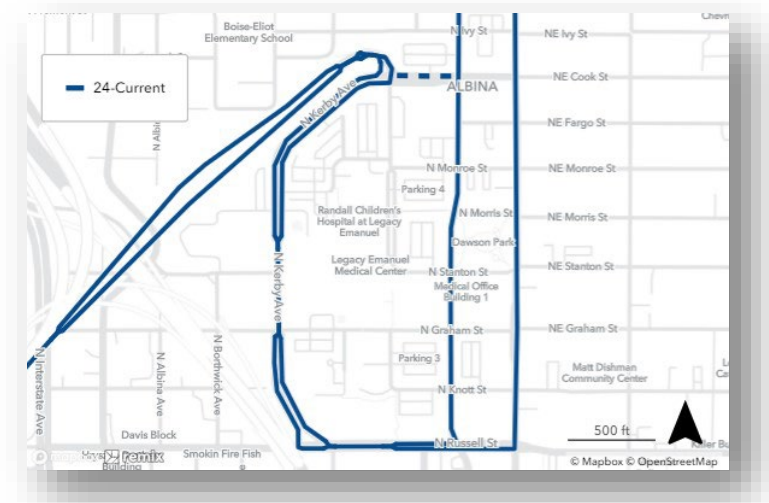
- New bus line serving 148th Ave.
- 30 min. service, all days
- Serving Relay Resources



Northeast Portland

Line 24-Fremont/NW 18th

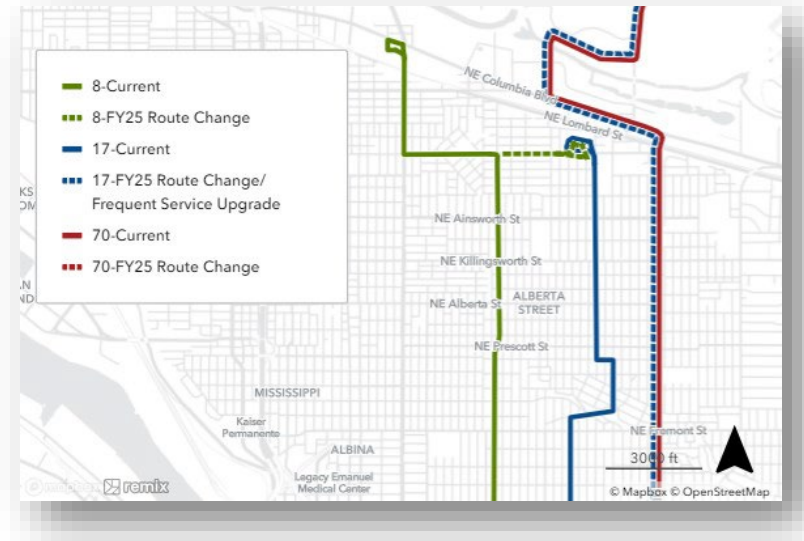
- Route change: eliminate Kerby loop to improve travel times



Northeast Portland

Line 17-Holgate/Broadway

- Route change: move route to NE 33rd
- Upgrade to Frequent Service
- Discontinue service on NE 24th/27th/29th



Line 8-Jackson Park/NE 15th Ave.

- Route change to NE Saratoga to serve University of Oregon campus & large affordable housing development

Line 70-12th/NE 33rd

- Discontinue service on NE 33rd in favor of Line 17

Northeast Portland

Line 17-Holgate/Broadway

- Route change: use Steel Bridge instead of Broadway Bridge

Line 70-12th/NE 33rd

- Route change to Rose Quarter TC



Portland

Line 40-Tacoma/Swan Island

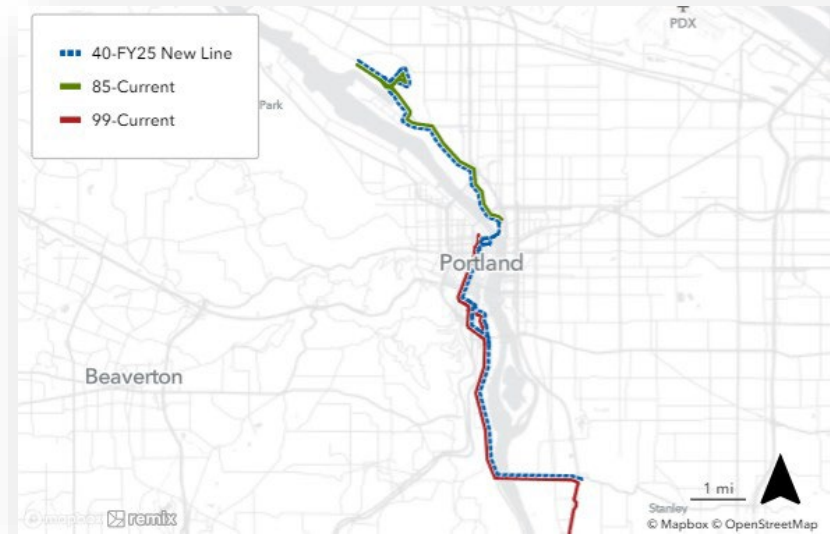
- New line serving Sellwood, Johns Landing, Downtown, Rose Quarter, & Swan Island

Line 85-Swan Island

- Discontinue in favor of Line 40

Line 99-Macadam/McLoughlin

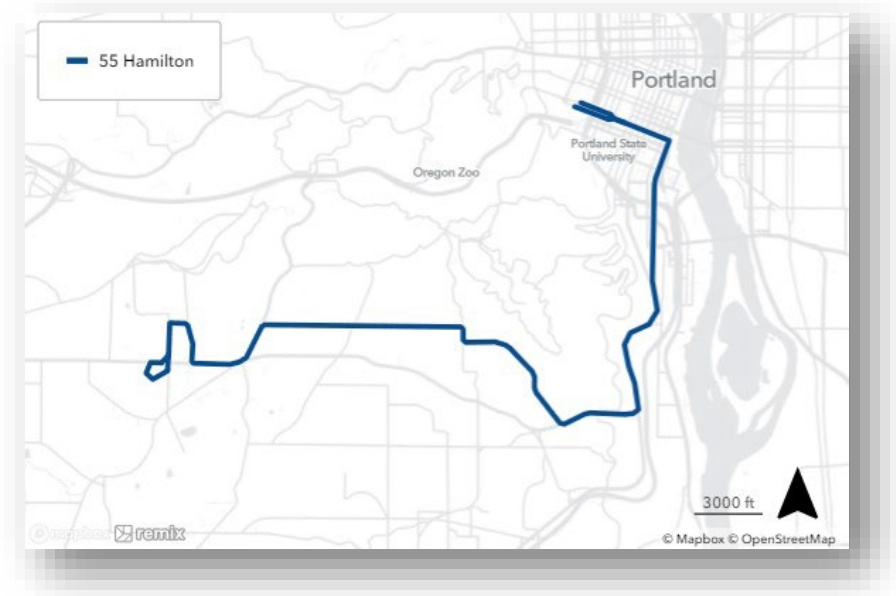
- Discontinue in favor of Line 40



Southwest Portland

Line 55-Hamilton

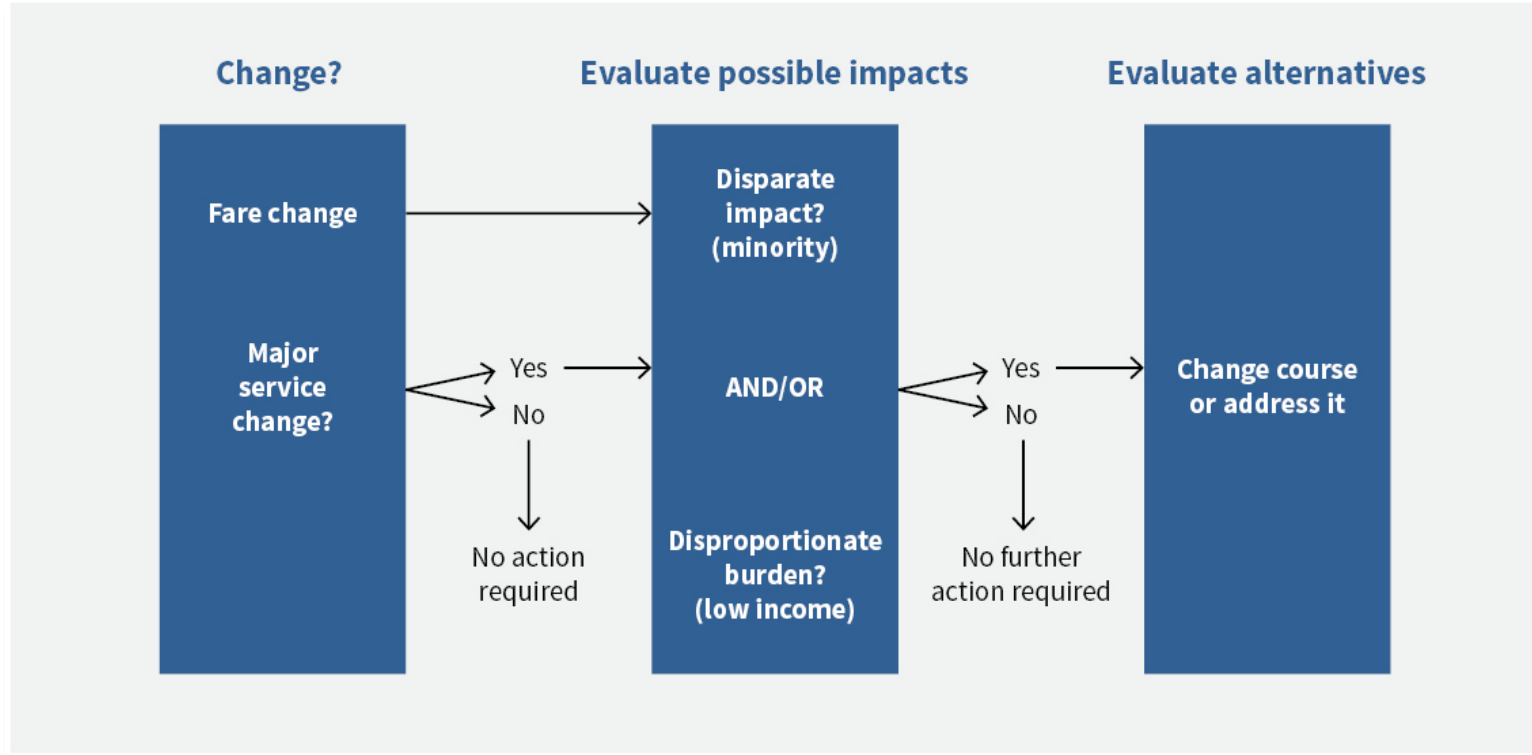
- Maintain service to Ida B. Wells High School and Downtown Portland



Title VI of the Civil Rights Act of 1964



Title VI Service Equity Analysis



Title VI policies applied to line-level and system level analysis

TriMet's Disparate Impact and Disproportionate Burden policies establish thresholds to evaluate possible impacts.

Different analyses: Major Service Change types

Major Service Improvements

Major Service Reduction

Other Major Service Changes

Overview of Major Service Changes Analysis

31 Major Service Changes

- No system-level impacts for minority or low-income communities
- 12 potential line level impacts for minority communities
- 4 potential line level impact for low-income communities

Line Level Impacts – Minority Communities

Line	Service Change	Mitigation/Reason
29-Lake/Webster Rd.	Improvement	Serves Lake Road Health Center
31-Webster Rd.	Improvement	Serves Clackamas Community College
32-Oatfield	Improvement	Serves Clackamas Community College
33-McLoughlin/King Rd.	Improvement	Serves jobs & services
34-Linwood/River Rd.	Improvement	Serves affordable housing
40-Tacoma/Swan Island	Improvement	Serves low wage workers
47-Main/Evergreen	Reduction	Low ridership
55-Hamilton	Improvement	Serve school trips
79-Clackamas/OR City	Improvement	Serves Willamette Falls Hospital
96-Tualatin/I-5	Improvement	Serves PCC Sylvania & affordable housing
153-Stafford/Salamo	Improvement	Serves the Veteran Affairs Clinic
291-Orange Night Bus	Improvement	Serves late night workers

Line Level Impacts – Low Income Communities

Line	Service Change	Reason
67-Bethany/158th	Improvement	Community feedback
85-Swan Island	Reduction	To be served by Line 40
99-Macadam/McLoughlin	Reduction	To be served by Line 40
153-Stafford/Salamo	Improvement	Serves the Veteran Affairs Clinic

Equity Analysis Summary

Top Line Conclusions

- No system-level disparate impacts or disproportionate burdens
- A greater share of Title VI populations will benefit from service improvements
- Title VI populations will not be impacted substantially more by service reductions

Questions?